

BSS Cart Comment

Installation Guidance

Website: <http://bsscommerce.com>

Support: support@bsscommerce.com

Skype: support.bsscommerce

1. When you finish purchasing process, we will immediately send you an email that includes the link to [download](#) this extension.
2. The file that you [download](#) is normally a zip file. Then, you properly unzip that file before installing it.
3. It's required to enable cache in the administration panel of your site. Go to System/Cache Management. Select all caches and click "**Enable**" then submit.
4. **Use FTP client** (such as Filezilla, WinSCP, cuteFtp) to upload or copy all folders in the zip package to your Magento site root folder. This will not overwrite any existing file; just add new files to the folder structure.
5. After uploading is done, **log in your Magento administration** panel to refresh cache. Go to System/Cache Management. Select all caches and take action "**Refresh**" then submit.
6. **Navigate to System/Configuration**. If you can see the extension tab, it is installed properly.
7. Now if you get Access denied error when click on the extension tab, you need to **log out** admin panel and **log in** again.

8. Check everything in **front-end** and try to process, make sure that the extension is successfully installed and well compatible with your site.

***Note**

- After purchasing it, all you need to do is add our skype account at **support.bsscommerce**. BSS Support Team will help you to install the **Cart Comment** module most immediately. Further assistance is available via Email and Skype.
- In case, you have followed all above steps but the extension doesn't work properly, you can delete the file or change the module's filename extension to keep your website function as normal. Then please contact us at support@bsscommerce.com or *Skype: support.bsscommerce* our supporters will assist you in resolving any issues within 24 hours.